



FOR IMMEDIATE RELEASE

Federal Engineering to Conduct Dispatch Center Feasibility Study For the City of Princeton, TX

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The City of Princeton, Texas, has selected Federal Engineering, Inc. (**FE**) to conduct a feasibility study to explore the merits of establishing its own 911-Call Center.

The City is currently in an interlocal agreement with Collin County to perform its emergency dispatch calls. Collin County currently provides public safety dispatch services for approximately 17 police and 12 fire departments. The dispatch center serves a 7.60 square mile area that is rapidly expanding. The US Census Bureau has named Princeton, Texas, the fastest-growing city in the United States.

As a suburb of Dallas, the City of Princeton experienced a notable 30.6% population growth in 2024, nearly doubling its population from roughly 17,000 in 2020 to 37,000. This rapid development has been driven by its proximity to Dallas, affordable housing, and strong local economic development, making it attractive to families and professionals relocating from larger urban centers.

Ms. Maggie Metzner, Purchasing Officer for the City of Princeton's Finance Department, said: "The City's exponential population growth and the division of costs have led to the exploration of incorporating a 911-Call Center as part of our current construction plans for a new Public Safety Center. Land for a radio tower is available, and capital funding has been secured for the new Public Safety Center."

Mr. Jeffrey Paré, Director of Business Development for Federal Engineering, said. "**FE** understands that emergency dispatch calls for the City are being provided by Collin County under an interlocal agreement. With the construction of a new Public Safety Center, the City of Princeton has the opportunity to build its own 911-Call Center, properly sized and configured to meet the demands of the City's fast-growing, rapidly expanding population and potentially meet the needs of surrounding municipalities."

"**FE** has a rich history of providing feasibility studies, strategic plans, public safety technology system analysis, and facility plans for new or renovated ECCs. **FE** has collaborated with numerous jurisdictions to conduct a wide range of communication center assessments, identify issues, and provide recommendations. Our involvement includes understanding clients' requirements, business processes, staffing requirements, information technology support capabilities, strategic visions, funding sources, cost allocations, capital and operational expenses, and state and local legislation." Mr. Paré concluded.

About Federal Engineering

Federal Engineering is a nationally recognized consulting firm specializing in the analysis, design, procurement, implementation, and operational support for Public Safety Answering Points (PSAPs), Emergency Operations Centers (EOCs), Emergency Communications Centers (ECCs), and Real-Time Crime Centers (RTCCs). **FE's** subject matter experts bring decades of experience across critical technologies, including 9-1-1, NG9-1-1, Geographic Information Systems (GIS), Computer Aided Dispatching (CAD), Records Management Systems (RMS), Mobile Data Systems (MDS), and Jail Management Systems (JMS). These capabilities are part of **FE's** comprehensive portfolio of public safety and public service communications consulting services.

FE's cybersecurity practice helps clients defend against today's complex and ever-changing threat landscape. The firm serves as a trusted advisor on emerging technologies, such as Artificial

Intelligence, and assists agencies in evaluating how new technologies impact operational performance and resilience.

Since 1983, Federal Engineering has completed thousands of public safety and public service communications projects for state, local, and federal government clients across all 50 states and in Canada. **FE** also provides design and implementation support services for related markets, including transportation, utilities, finance, education, and computer services industries. **FE's** certified independence delivers objective, unbiased consulting services to our clients that are not influenced by any technology, product, vendor, or approach.

Federal Engineering, Inc.

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