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**FOR IMMEDIATE RELEASE**

## **GenSigma Teams with Federal Engineering to Deliver NextGen 911 Consulting Services to the City and County of San Francisco**

**FAIRFAX, VIRGINIA – June 22, 2026**

The City and County of San Francisco, California has awarded the GenSigma / Federal Engineering, Inc. Team (**GenSigma/FE**) a contract to provide services to the San Francisco Department of Emergency Management (DEM) to support the implementation of the City's Next Generation 9-1-1 (NG9-1-1) telephone system.

**GenSigma/FE** will support the City's transition from legacy Public Safety Answering Point (PSAP) Customer Provided Equipment (CPE), interfaces, and VoIP equipment solutions to an NG9-1-1 environment, aligned with NENA i3 standards, and compliant with the State of California's ESInet (Emergency Services IP Network) rollout, leveraging the State of California's 9-1-1 Systems and Services Master Purchase Agreement (MPA) for procurement.

Mr. Vijay Thirumalai, CEO of GenSigma, explained: "The City's existing 9-1-1 system will undergo transformation to align with CalEOS, requiring a planned and coordinated transition to a next-generation platform that supports enhanced reliability, multimedia call handling, and interoperability across agencies. Through this engagement, the GenSigma / Federal Engineering Team will guide DEM in planning, procuring, and preparing for the implementation of its new NG9-1-1 system, building a sustainable technical and operational foundation for the next decade of public safety communications."

"**GenSigma/FE** understands that each client and every consulting project is unique," said Mr. John E. Murray, Executive Vice President & COO of Federal Engineering. "We tailor solutions and our project approach to meet the needs of our clients. Our project manager will focus on the City/County's needs, establishing a baseline process grounded in collaboration, open communications, consensus building, and the minimization of risks. Our project management methodology, along with our public safety and technology experience, produces success on numerous projects each year."

Mr. Murray added: "This experience enables our team to deliver tangible benefits to our clients, such as lower delivery costs, improved quality of project deliverables, greater accuracy, improved time efficiency, and early identification of project issues that could potentially impact project budget, scope, and schedule. **GenSigma/FE** will work with San Francisco to determine the federal, state, local authorities, governing bodies, and other stakeholders whose participation will be necessary for successful NG9-1-1 implementation."

### **About GenSigma**

GenSigma is a trusted global Systems Integrator specializing in delivering advanced AI, data, network transformation, technology strategy, and workforce solutions to public-sector agencies, transportation organizations, public utilities, healthcare systems, education institutions, and enterprise clients across the United States. With a focus on innovation, agility, and resilience, GenSigma supports complex public-sector and enterprise environments.

GenSigma helps clients move from fragmented, legacy operations to AI-ready, data-driven environments. By addressing outdated infrastructure, disconnected systems, cybersecurity risk, workforce gaps, and rising demand for intelligent automation, GenSigma enables agencies and enterprises to accelerate AI adoption, improve decision-making, reduce operational friction, and build more resilient digital services.

Serving clients across all 50 states, GenSigma brings a broad national perspective to technology modernization, digital transformation, and workforce solution delivery. The firm combines responsive delivery, disciplined quality assurance, transparent reporting, and accountable project governance to help government and enterprise clients execute technology initiatives with consistency, compliance, and measurable value.

### **About Federal Engineering**

Federal Engineering is a nationally recognized consulting firm specializing in the analysis, design, procurement, implementation, and operational support for Public Safety Answering Points (PSAPs), Emergency Operations Centers (EOCs), Emergency Communications Centers (ECCs), and Real-Time Crime Centers (RTCCs). **FE's** subject matter experts bring decades of experience across critical technologies, including 9-1-1, NG9-1-1, Geographic Information Systems (GIS), Computer Aided Dispatching (CAD), Records Management Systems (RMS), Mobile Data Systems (MDS), and Jail Management Systems (JMS). These capabilities are part of **FE's** comprehensive portfolio of public safety and public service communications consulting services.

**FE's** cybersecurity practice helps clients defend against today's complex and ever-changing threat landscape. The firm serves as a trusted advisor on emerging technologies, such as Artificial Intelligence, and assists agencies in evaluating how new technologies impact operational performance and resilience.

Since 1983, Federal Engineering has completed thousands of public safety and public service communications projects for state, local, and federal government clients across all 50 states and in Canada. **FE** also provides design and implementation support services for related markets, including transportation, utilities, finance, education, and computer services industries. **FE's** certified independence delivers objective, unbiased consulting services to our clients that are not influenced by any technology, product, vendor, or approach.

Federal Engineering, Inc.

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