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FOR IMMEDIATE RELEASE

Federal Engineering Selected by New Hanover County for Dispatch Systems Implementation Oversight Services

FAIRFAX, VIRGINIA, August 25, 2025 — Representatives from New Hanover County, in Wilmington, North Carolina have chosen Federal Engineering, Inc. (**FE**) to provide consulting services for the deployment of the County's new Computer Aided Dispatch (CAD), Mobile Data (MDS), Records Management (RMS), and Justice Management (JMS) systems.

Mr. Sunny Hwang, Chief Information Officer for New Hanover County, commented: "New Hanover County is deeply engaged in a CAD/Mobile/RMS/JMS upgrade project, having completed the needs assessment and procurement processes, working with another consulting firm. The County is now seeking a new firm to assist in the completion of this project, to support contract negotiations, and guide the implementation phase. We have selected Federal Engineering because their firm understands New Hanover County and our public safety environment. They have consulted with us for over 20 years, including their recent support during our Emergency Communications transition to the new Government Center. **FE** has an unmatched reputation for providing expert analysis, procurement support, project management, and oversight for diverse public safety technology efforts, which aligns with the County's current needs."

Mr. John E. Murray, Executive Vice President & COO of Federal Engineering said: "To come up to speed, **FE** will begin the project with an Independent Verification and Validation of the documents prepared by the County and the previous consultant, including the needs assessment, gap analysis, systems requirements, the RFP, and the selected vendor's proposal and draft contract. We will then finalize a project plan to govern the project, including project management, design reviews, and implementation support activities. We appreciate the confidence the County has placed in our firm to bring this important project to a successful conclusion, and we will strive to exceed their expectations."

Federal Engineering is a leading, nationwide firm providing analysis, design, procurement, implementation, and operations support for PSAPs, EOCs, ECCs, and RTCCs. **FE** subject matter experts have decades of experience in all relevant technologies, including 9-1-1, NG9-1-1, GIS, CAD, RMS, MDS, and JMS systems. These services complement **FE's** wide range of public safety and public service communications consulting services. **FE's** cybersecurity practice helps our clients defend against today's complex and ever-changing threat landscape. **FE** personnel also serve as trusted advisors assisting clients to assess services such as AI integration and FirstNet®, as well as the impacts of new technologies on their current and future plans. Since 1983, **FE** has completed thousands of communications projects in all 50 states for numerous state, local, and federal government clients as well as Canadian clients.

In addition to its public sector work, Federal Engineering provides design and implementation support services for voice, data, and video networks used in the transportation, utilities, finance, education, and computer services industries. **FE's** certified independence ensures that clients receive objective, unbiased consulting services that are not influenced by any technology, product, vendor, or approach.

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