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FOR IMMEDIATE RELEASE

Santa Fe Has Awarded Federal Engineering a Contract for PSAP Operations Consulting

FAIRFAX, VIRGINIA, November 6, 2023 — The Santa Fe County Regional Emergency Communications Center (RECC), New Mexico has awarded Federal Engineering, Inc. (**FE**) a contract to perform a current conditions assessment, operational analysis with staffing study, and a technology analysis.

According to Mr. Elias Bernardino, Deputy County Manager, “Federal Engineering has been providing consulting services to Santa Fe for several years and has developed a comprehensive understanding of the county’s unique requirements. With extensive experience in assessing Emergency Management operations, policy, procedures, and technology, Federal Engineering has offered valuable insights to Santa Fe. The county will undoubtedly benefit from **FE’s** in-depth knowledge acquired through their work with similar organizations across North America.”

Mr. Jeffrey Paré, Director of Business Development for Federal Engineering provided a vignette of the project: “This project will be performed in three phases:

- Phase 1: Current Conditions Analysis which will include data collection, stakeholder Interviews and observations, and delivery of a Current Conditions Analysis report.
- Phase 2: Staffing Study and Operations Review which will include a managerial and administrative structure assessment, hiring and training program review, operational review, quality assurance review, and delivery of a Staffing and Operations Review report.
- Phase 3: Technical Review which will include an assessment of the center’s use of technology including CAD, and preparation for NG9-1-1 and delivery of the Santa Fe RECC Technology Review Report.”

Federal Engineering is a nationwide firm that offers a range of services in public safety and public service communications. They specialize in analysis, design, procurement, and implementation support for NG9-1-1, PSAPs, ECCs, and EOCs. In addition to these services, they provide consulting services for traditional VHF, UHF, 700 MHz, 800 MHz, 900 MHz, and 4.9GHz mobile radio systems, as well as LTE and CBRS. FE also offers cybersecurity solutions to help clients defend against complex and ever-changing threats. Their personnel serve as trusted advisors for clients, offering guidance on emerging services such as FirstNet and the impacts of new technologies on their current and future plans. **FE** has completed thousands of communications projects in every state in the US and for numerous Canadian clients since 1983.

Federal Engineering provides design and implementation support services for voice, data, and video networks utilized in an array of industries, such as transportation, utilities, finance, education, and computer services. In addition to its public sector work, the company’s certified independence guarantees that clients receive objective and unbiased consulting services, which are not influenced by any technology, product, vendor, or approach. The company’s commitment to impartiality ensures that clients

receive consulting services that align with their objectives while providing them with the freedom to choose the most appropriate technology, vendor, or approach.

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