

Build or Join? Best Option for My Agency

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Introduction

- Brad Barber:
 - 38 years of public safety experience including public safety system management and support, & emergency communications consulting
 - 18 years as a public safety consultant
- Federal Engineering Inc:
 - Four decades of experience with emergency communications systems
 - Over 2,500 successful projects







Agenda

- Key Considerations & Process
- Join or Build Considerations
- Recap
- Q&A
- Closing





The Three C's



Coverage

Drives the number and location of sites

Impacts scope, schedule, budget, and performance



Capacity

Determines the number of channels needed

Impacts budget and performance



Complexity

Resiliency, security, features, etc.

Impacts scope, schedule, budget and performance



The Process



Emergency Communications System Lifecycle Planning Guide Compendium: Best Practices, Considerations, and Recommended Checklists DHS – 2018





Join?

Typical Join Scenarios

- Local entity joining a regional or statewide system
- Requires MOU, Interlocal agreement, MOA, or similar agreement to define the terms of engagement, each party's responsibilities, technical requirements, costs, ongoing support, governance, etc.
- Local entity typically responsible for expanding or enhancing coverage, capacity, and capabilities of the host system
- Less control over system O&M and lifecycle support, but also lower costs (potentially) than standalone options APCO 2023

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Join

Engineering



Regional shared systems are the optimal solution for interoperability.

"...standards-based shared systems promote competitive procurement and a wide selection of products to meet specific user needs. An optimal technology solution can be provided with proper talk group architecture and capacity planning, and both operability and interoperability addressed by system design."

DHS Interoperability Continuum Brochure 2021

Join (Conceptual) System



- State or Regional system coverage focused on major roadways, mobile coverage
- Network control sites in another area
- Local coverage enhancement site backhaul may spur off the main network backhaul (limits resiliency)
- Must address backup operations if connectivity to network control site(s) is lost
- Interoperability with state or regional partners
- Governance process typically well defined

Join - Challenges & Benefits



Build, design, and implement cycles may be longer due to additional coordination, consultation, and approval processes



May include features, functions, and capabilities that a local solution would struggle to fund and implement

Potentially more support from "local" resources familiar with needs in your area



Lifecycle support plans may not be consistent with local needs or plans

Technology upgrades require coordination with others







Build?

Typical Build Scenarios

- Local entity builds a standalone system
 - Less dependency on third-party timelines and requirements
- Interoperability must still be considered in design
- More direct control over system coverage, capacity, and capabilities
- More control over the system O&M and lifecycle support, but also higher (typically) costs





Build



Federal Engineering® "Gateways provide an interim interoperability solution as agencies move toward shared systems." "A clear understanding of the nature and availability of interoperable(shared) communications channels in a given area is essential to prevent congestion, and to assure that shared channels and/or talk groups can be assigned quickly and to appropriate end users when needed."

DHS Interoperability Continuum 2021

Build (Conceptual) System



- Coverage focused on City, County calls for service, portable coverage
- Network control site(s) are local
- Backup operations connectivity is local
- Interoperability and capacity during events may be an issue
- Governance process may need to be developed

Build - Challenges & Benefits



Build, design, and implement cycles are only subject to local coordination, consultation, and approval processes



May not include all desired features, functions, and capabilities due to funding constraints



Vendor-based support may not be familiar with needs in your area



Lifecycle support plans designed for local needs or plans.

Technology upgrades do not necessarily require coordination with others





Recap

System Characteristics	Build	Join
Coverage	Local area focus	Wide area focus
Interoperability	Local area focus	Wide area focus
Scalability	Local control	Regional/State control
Governance	Local control	Regional/State control
Sustainability	Internal dependencies	External dependencies
Costs (capital & operations)	100% local	Shared



Decision Points



Unique to each entity



and non-

technical

factors



Often driven Requires analysis, by external time, effort, and commitment

Needs stakeholder and sponsor buy-in and support

Must include both capital and operational costs!

A robust lifecycle support plan is a key requirement

as technology and user needs are not static!



Resources

- DHS Guidance
 - <u>https://www.cisa.gov/resources-tools/programs/emergency-communications-state-local-tribal-and-territorial-</u> <u>coordination</u>
 - <u>https://www.cisa.gov/news-events/news/updated-2018-emergency-communications-system-lifecycle-planning-guide-release</u>
 - <u>https://www.cisa.gov/resources-tools/resources/interoperability-continuum</u>
 - <u>https://www.cisa.gov/safecom</u>
 - <u>https://www.cisa.gov/safecom/encryption</u>
 - <u>https://www.cisa.gov/safecom/project-25</u>
- Federal Engineering
 - Insights & Resources | Public Safety Communication | Federal Engineering (fedeng.com)













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