"Unleashing the Power of Technology"



## FOR IMMEDIATE RELEASE

## Federal Engineering Selected for Naperville Dispatch Technology Upgrades

**FAIRFAX, VIRGINIA,** July 18, 2022 — The City of Naperville, Illinois has selected Federal Engineering, Inc. (*FE*) to complete a Needs Assessment and create a Request for Proposal for the acquisition of a new Computer Aided Dispatch (CAD), Mobile Data Terminal (MDT) and Law Enforcement Records Management (RMS) software.

The CAD and MDT systems will, amongst its other capabilities, be used to dispatch 911 calls out to responders, map the call location in the dispatch center, provide Automated Vehicle Location (AVL) for responders in the field, and provide National Crime Information Center (NCIC) and (LEADS) access within the application.

Mr. Jeffrey Paré, Director of Business Development for Federal Engineering provided vignette of the project: "Federal Engineering will apply the knowledge gained via 2,000+ projects to deliver the five required tasks:

- Conduct a Needs Assessment review, evaluate, and document existing systems; determine and document the current and future functional requirements needed; identify deficiencies, as well as propose opportunities for improvements and efficiencies.
- Develop a Plan of Action for Addressing the Needs Assessment complete a comprehensive plan of action to select solutions to address the needs identified; prioritize the solution requirements; identify potentials for phase in of solution implementation; suggest time frames for implementing the solution; draft a project plan and estimate costs for potential replacement options including available grant options.
- Generate a Request for Proposal Document based on the results of the Needs Assessment and the Plan of Action, create a request for proposal for distribution to prospective vendors for the purchase, installation, implementation, and support/maintenance of a software solution, assisting the City in identifying potential vendors and facilitating questions and responses throughout the RFP process.
- Assist with the evaluation and selection of a Vendor assist the City's User Group in evaluating the proposals received from vendors; coordinating and facilitating on-site demonstrations from vendors and/or potential site visits to agencies using prospective vendor's systems; final selection of a vendor and implementation plan.
- Contract Negotiations assist the City in successfully negotiating a contract with the selected vendor.

Mr. Lawrence Algee, Public Safety IT Manager for the City, said: "The goal of this procurement was to enter into an agreement with a qualified consultant in order to expedite and reduce the risk of procuring, implementing, deploying, and migrating to a new CAD, MDT and RMS system while seamlessly supporting the users and customers. Federal Engineering was selected because of their decades of experience successfully completing similar projects."

Federal Engineering is a leading, nationwide firm providing analysis, design, procurement, and implementation support for NG9-1-1, PSAPs, ECCs, and EOCs. These services complement *FE's* wide range of consulting services in public safety and public service communications involving traditional VHF, UHF, 700 MHz, 800 MHz, 900 MHz, and 4.9GHz mobile radio systems as well as LTE and CBRS. *FE's* cybersecurity practice helps our clients defend against today's complex and ever-changing threat landscape. *FE* personnel also serve as trusted advisors assisting clients to assess emerging services such as FirstNet and the impacts of new technologies on their current and future plans. Since 1983, *FE* has completed thousands of projects in all 50 states and throughout Canada enhancing public safety systems for numerous state, regional, county, local and federal government clients.

In addition to its public sector work, Federal Engineering provides design and implementation support services for voice, data, and video networks used in the transportation, utilities, finance, education, and computer services industries. *FE's* certified independence ensures that clients receive objective, unbiased consulting services that are not influenced by any technology, product, vendor, or approach.

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