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FOR IMMEDIATE RELEASE

City of Berkeley Chooses Federal Engineering for 9-1-1 Communications Center Project

FAIRFAX, VIRGINIA, May 16, 2022 — The City of Berkeley, California has chosen Federal Engineering, Inc. (**FE**) to analyze the staffing, infrastructure, and technology needs of the Berkeley 9-1-1 Communication Center and create a project plan to implement an accredited, prioritized emergency medical dispatch system.

Mr. Ronald F. Bosco, President & CEO of Federal Engineering said: “We appreciate the confidence Berkeley has in our firm for this important project and are pleased that another jurisdiction in California has selected Federal Engineering. The City of Berkeley provides 24/7 dispatch services for police, fire, and emergency medical service (EMS). In order to better distribute responder resources and facilitate more efficient responses, the City has engaged **FE** to assist in transitioning to a prioritized fire, medical, and behavioral health dispatch system. More specifically, we will perform a needs assessment based on trending call volumes of the dispatch center, identify products/solutions that are the best fit for the Berkeley, propose any structural changes that are necessary in the dispatch center, and deliver an implementation project plan.”

Mr. David McPartland, Assistant Chief and Project Manager for the Fire Department, provided more details: “Federal Engineering will analyze and recommend a prioritized emergency fire, medical, and behavioral health dispatch system for the Berkeley 9-1-1 Communication Center. The firm will analyze:

- Available software and hardware options, including features, security, and one-time and ongoing costs
- The City’s current staffing model taking into consideration findings from the recent audit performed by City Auditor
- Initial and ongoing training
- Physical facility improvements needed for the current Communication Center to implement prioritized dispatching
- Recommendations for the most appropriate accreditation options
- Best practices to ensure continuous quality improvement

FE will also develop an implementation plan for the project which will include:

- Detailed implementation timeline including critical dependencies
- Three-year budget consisting of one-time and ongoing costs
- Staffing requirements
- Technology needs and integration requirements
- Start up and ongoing training
- Physical facility improvements to the current Communication Center
- Recommendation regarding which accreditation model to pursue

We are relying upon **FE’s** decades of experience to recommend the best plan to move Berkeley forward.”

Federal Engineering is a leading, nationwide firm providing analysis, design, procurement, and implementation support for NG9-1-1, PSAPs, ECCs, and EOCs. These services complement **FE’s** wide range of consulting services in public safety and public service communications involving traditional VHF, UHF, 700 MHz, 800 MHz, 900 MHz, and 4.9GHz mobile radio systems as well as LTE and CBRS. **FE’s** cybersecurity practice helps our clients defend against today’s complex and ever-changing threat landscape. **FE** personnel also serve as trusted advisors assisting clients to assess emerging services such as FirstNet and the impacts of new technologies on their current and future plans. Since 1983, **FE** has completed thousands of projects in all 50 states and

throughout Canada enhancing public safety systems for numerous state, regional, county, local and federal government clients.

In addition to its public sector work, Federal Engineering provides design and implementation support services for voice, data, and video networks used in the transportation, utilities, finance, education, and computer services industries. **FE's** certified independence ensures that clients receive objective, unbiased consulting services that are not influenced by any technology, product, vendor, or approach.

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