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## **Pulaski County Chooses Federal Engineering For PSAP Audit Review**

**FAIRFAX, VIRGINIA**, October 23, 2017 — The Pulaski County, Missouri 911 Communications Center Board has selected Federal Engineering, Inc. (**FE**) for an operations assessment and technology audit of the County's Public Safety Answering Point (PSAP).

Ronald F. Bosco, **FE's** President and CEO, described the project: “**FE** will review existing operations, staffing, hiring practices, training, policies, and procedures to get a clear picture of the current Pulaski County operational environment. The review will include the current organizational structure, governance, staffing numbers and classifications, call processing, dispatch methodology, call volumes (9-1-1 and administrative calls), and event volumes. **FE** utilizes industry best practices and standards in its review including the Federal Emergency Management Agency (FEMA) Guide 361; the National Fire Protection Association (NFPA) Section 70 and 1221; CALEA, APCO, and NENA.”

Mr. Bosco continued: “**FE** will assess the County's current 9-1-1 technology environment and identify any deficiencies as well as unmet requirements. Areas to be assessed include the network infrastructure, hardware systems, software and licensing agreements, existing system services, and expansion capabilities. **FE** will provide the Pulaski County 9-1-1 Communications Center Board with a report that addresses information gathered during interviews, meetings, on-site observation, and discussions with stakeholders. **FE** will also identify the current systems and their operational readiness with descriptions of deficiencies and unmet requirements explaining the need for change, modification, or replacement. We will meet with the Pulaski County 9-1-1 Communications Center Board and present our findings to assure they meet the Center's expectations.”

As a leading, nationwide communications systems planning and design firm, Federal Engineering develops voice, data, and video networks for numerous organizations in the aerospace, energy, finance, education, publishing, and computer services fields. In addition to its private sector work, **FE** has completed thousands of communications projects for 46 state governments, as well as numerous local and federal government clients. **FE's** certified independence ensures that clients receive objective, unbiased consulting services that are not influenced by any particular technology, product, vendor, or approach.

Federal Engineering, Inc., recently added the L.R. Kimball public safety communications consulting practice to the firm. **FE** now offers the services of a worldwide leader in public safety answering point (PSAP) consulting. With **FE/Kimball**, jurisdictions can rely upon one firm for virtually all of their consulting needs in E9-1-1, NG9-1-1, PSAPs, Emergency Call Centers, and Emergency Operations Centers as well as land mobile radio voice, wireless data, broadband, backhaul, and emerging LTE mobile communications systems.